



## P.R.O. AND TOW TRUCK MANAGEMENT SERVICES

The purpose of the service of regulated parking of vehicles in surface is to limit the time of permanence in the parking places located in the public streets of the urban areas of greater demand of accessibility of the city, either by its commercial, administrative or by management character.

It is the objective of the municipalities to achieve a balance between the supply and demand of parking so that the parking supply of these areas (normally scarce) can be used by a greater number of users, thus establishing a model of sustainable mobility through the rotation system.

The maximum time of parking, the price that users must satisfy for the use of public space, the different kind of users affected for management purposes (as residents and non-residents) and those users exempt from these obligations are reflected in the different regulations applied for this purpose.

In order for the model to be sustainable, it is necessary to make available to all users adequate information in the form of technological services (parking meters, management and integration platform for incidents, payment and claims management services, etc.), qualified personnel for the surveillance and management and, of course, a fast and efficient management of the tow truck and vehicle pound in order to guarantee the correct and effective implementation of the service.

SICE offers a complete and comprehensive solution of these services capable of adequately and efficiently managing, in technological and human media, the needs of the Town Councils in these areas.

### TOW TRUCK MANAGEMENT SERVICE

The correct use of the tow truck service is an effective mechanism, together with the Parking Regulatory Ordinance (P.R.O.) Service, to achieve the intended objective of reaching sustainable mobility in the city.

For this purpose SICE provides the following experience:

- Supply, adaptation and maintenance of tow truck park vehicles.
- Efficient use of these materials by appropriate professional technical staff.
- Management of the Municipal Vehicle Pound.
- Integration, to achieve greater efficiency in the service, with the service of management and control of the P.R.O.



## P.R.O. MANAGEMENT SERVICE

SICE brings experience listed below:

- Supply, installation and maintenance of the collection management systems (parking meters).
- Use of different identification and payment technologies.
- Supply, installation and maintenance of all the elements and materials necessary for correct signaling in the areas subject to regulation.
- Control of the parking time of parked vehicles, and compliance with current regulations regarding parking, in those areas regulated by duly uniformed authorized controllers.
- Collaboration with the municipality services in the management, processing and distribution of the special badges contemplated in the Ordinance of the P.R.O.
- Control and Management of the collection process.
- Management and channeling of information regarding regulated parking towards the general information control system managed by technicians of the Town Hall.
- Assistance to the provision of the regulated temporary parking service in case of special events (fairs, concerts, markets, manifestations, etc.).



## MANAGEMENT OF SECURITY AND MOBILITY

The P.R.O, management service allows SICE to offer other services to the city::

- Supply, installation and maintenance of the collection management systems (parking meters).
- Placement of traffic information panels, parking places, areas with retentions, and general warnings, in the main entrances to the city.
- Placement of smaller information panels that provide information of the mobility situations and the existing parking places in the zones of greater traffic of the municipality. This includes data collection, through electromagnetic loops, CCTV cameras, etc. with the ability to predict events.
- Quick recharge points. Since the development of electric mobility, the provision of the service can be performed by the use of electric vehicles (bicycles included).
- Integration of the computer systems with the places regulation system, so everything will be connected and the information to the user can be in real time.
- App for vehicle guidance.
- Incorporation of information on pollution and air quality, trying to anticipate the levels according to the degree of occupation of the places.

